

zainTECH



MULTI-CLOUD MANAGED SERVICES OPERATE. OPTIMIZE. ACCELERATE.



THE CHALLENGES OF AN UNMANAGED CLOUD

Without structured cloud management, organizations face growing operational, financial, and security risks:



Escalating and unpredictable cloud costs



Security gaps and compliance exposure



Operational complexity and service instability



Skills shortages and operational overload



Limited visibility and control



ZAINTECH FULLY MANAGED CLOUD SERVICES

ZainTECH Multi-Cloud Managed Services deliver end-to-end ownership of your cloud operations across hyperscalers and sovereign environments so you can scale with confidence.

Cost optimization and
FinOps governance



Performance, availability,
and resilience



24x7 proactive operations and
ServiceDesk integrated security
and compliance by design



Multi-cloud and sovereign
delivery



Our managed services tiers are designed to align our technical expertise with your diverse environments and deployments of all sizes and complexities.



BENEFITS AT A GLANCE



Predictable, optimized cloud spend through FinOps-driven governance



Hardened security posture with continuous monitoring and SecOps integration



SLA-backed 24x7 operations with rapid response and resolution



Centralized visibility across multi-cloud environments



Reduced operational risk and downtime



Faster cloud, data, and AI adoption on a secure, well-governed foundation



More time for IT teams to focus on innovation and business outcomes

MANAGED SERVICES	OPERATE	OPTIMIZE
• > 24x7 proactive monitoring	✓	✓
• > Infrastructure operations and management services	✓	✓
• > Cloud backup and restore services	✓	✓
• > Well architect review	✓	✓
• > Compute vulnerability scan (onboarding)	✓	✓
• > Native security operational services (SecOps)	✓	✓
• > Patch management	✓	✓
• > Cost optimization – advanced resources utilization and reservation		✓
• > Cloud DevOps operational services		✓
• > Database management services (DBMS)		✓
• > Advanced network management services (ANMS)		✓
• > Disaster recovery management services (DRMS)		✓
• > Managed FinOps services		✓
• > Vendor support with premium SLA (Azure AFPS and Azure Enterprise support)		✓

WHY ZAINTECH?



Unified multi-cloud operations across AWS, Azure, Oracle, and our Private Cloud



Embedded security and compliance aligned with regional and global standards



Continuous cost optimization and FinOps governance

HOW WE DELIVER VALUE

01



Assess

Cloud readiness and architecture assessment

02



Manage

Operational management and monitoring

03



Optimize

FinOps, automation, AI-driven insights

04



Transform

Migration, modernization, and platform evolution

AI-DRIVEN CLOUD OPERATIONS



ZainTECH leverages automation and intelligence to proactively monitor, predict, and remediate issues – reducing downtime, improving service quality, and accelerating operational efficiency.



CUSTOMER OUTCOMES

- › Up to **40% lower TCO** through unified management and automation
- › **12–18% cost optimization** in the first two quarters
- › **Continuous improvement** via quarterly executive reviews and FinOps insights



WHY ARE CLIENTS CHOOSING ZAINTECH?



Sovereign delivery

Delivering multi-cloud managed services across GCC with full data residency, local compliance, and hyperscaler integration.



Local cloud command centers

Our state-of-the-art local facilities that are strategically located in country to provide 24x7x365 coverage for clients with our seasoned technical professional experts.



Governance, stringent SLAs

Automated delivery with stringent Service level agreements with guaranteed response and resolution time to your business-critical infrastructure.



Tailored managed services model

We provide specialists for your custom DevOps, SecOps, DBMS, advanced networking, AI, Application development and complex integrations, enabling customized operations and greater returns from your cloud investment.



NEXT STEP: GET STARTED WITH MANAGED CLOUD

At ZainTECH, we take a consultative, business-aligned approach to multi-cloud managed services, assessing your current environment before recommending the right engagement model. Choose how you'd like to engage:

- › Schedule a [Multi-Cloud Managed Services overview session](#)
- › Request a [cloud health, security, or cost assessment](#)

ABOUT ZAINTECH

ZainTECH is a regional integrated digital solutions provider within Zain Group's ICT assets. We design, build, operate, and manage secure, scalable cloud and digital platforms helping organizations unlock measurable value from their technology investments.

Learn more at: